
Private Policy

1. Bank Mandiri (Europe) Limited is committed to ensuring that your privacy is protected. This privacy policy explains the procedures that we have in place to safeguard your privacy.

Browsing

2. Browsing our Site (the "Site") does not require you to register in advance. Our Site contains no applications, tools or systems which will require you to be registered or to provide personal information to us.

Cookies

3. We use data collection devices called "cookies" on certain pages of the Site. Cookies are small files placed on your hard drive that assist us in providing customised services. Most cookies are session cookies, meaning that they are automatically deleted from your hard drive at the end of a session using the Site.

4. Cookies cannot look into your computer and obtain information about you or read any material kept on your hard drive and cookies cannot be used to identify who you are.

5. Cookies cannot be used by anyone else who has access to the computer to find out anything about you, other than the fact that someone using the computer has visited a certain website. Cookies will not be used to contact you for marketing purposes.

6. The web browsers of most computers are initially set up to accept cookies. If you prefer, you can set your web browser to disable cookies or to inform you when a website is attempting to add a cookie. You can also delete cookies that have previously been added to your computer's cookie file.

7. You can set your browser to disable cookies but this may affect your navigation of the Site.

8. You may encounter cookies or other similar devices on certain pages of the Site that are placed by third parties. We do not control the use of cookies by third parties.

Protecting your information

9. The internet is not a secure medium. We cannot ensure that all of your communications with us and other personally identifiable information will never be disclosed in ways not otherwise described in this privacy policy. For example, third parties may unlawfully intercept or access transmissions or private communications. Therefore, although we use industry standard practices to protect your privacy, we do not promise, and you should not expect, that your communications with us will always remain private.

10. We keep your information confidential. Our internal procedures cover the storage, access and disclosure of your information.

Your consent

11. This privacy statement sets out our current policies and demonstrates our commitment to your privacy. We may change the content or services found on our Site at any time without notice, and consequently our privacy policy may change at any time in the future. You agree to revisit this page regularly and your continued access to or use of the Site will mean that you agree to the changes.

12. Owing to the global nature of the Internet, the information you provide may be transferred in transit to countries outside the European Economic Area that do not have similar protections in place regarding your data and its use as set out in this policy. However, we have taken the steps to try to improve the security of your information. By submitting your information you consent to these transfers.

Your queries

13. If you have any queries regarding privacy issues, then contact us for more information. To ensure that we carry out your instructions accurately, to help us continually improve our service and in the interests of security, we may monitor and/or record your telephone calls with us.

14. Please see our Legal Notice for more details on the use of our Site.

